



Risk Management Protocols Synopsis

The PSEC Risk Management protocols are required to meet or exceed the best practise of private sector operators in order to satisfy the Agencies due diligence requirements. Although all activities within the boundaries of the Park expose the Agency to risk of litigation, those that involve Parks Canada staff leading youth require our particular attention. The protocols developed have included extensive peer consideration both within and beyond the Agency since 2008; this is a living document that is subject to review bi-annually.

These protocols set out very specific requirements that link specific terrain with specific levels of training and certification. The protocols mitigate risk by careful terrain selection coupled with appropriate training. Palisades Education Team staff operate in three levels of terrain, 1 (On-Site), 2 – (Off-Site in predetermined terrain) and 3 – (Off site under the direction of a professional guide).

Education Team staff at the Palisades work within a three tier structure, Level 1 staff only lead groups on site, Level 2 staff lead groups onsite and offsite within predetermined terrain. Level 3 staff are either members of the JNP Visitor Safety Team or professional guides working under contract and they lead groups off site within their professional discretion.

	Level 1 Terrain	Level 2 Terrain	Level 3 Terrain
Staff level 1	On site PSEC grounds	Support role only	Support role only
Staff Level 2	On site PSEC grounds	Specific trails/locations	Support role only
Staff Level 3	Off site within JNP	Within professional judgement	Within professional judgement

Implications for JNP in implementing these protocols are as follows:

1. Contributes to JNP’s leadership position for Youth Engagement.
2. Underpins the long term commitment to excellence in real & inspiring education programs
3. Establishes a formal revue role for the VS team
4. Clarifies financial obligations

In order to implement these protocols minimum training and certification are required in addition to 10% training time integrated into staff work plans. Based on the staff compliment required the recapitalisation costs for certification are approximately \$7k per year assuming training can take place locally and does not require travel.

Summer

Winter

Level 1 – On Site at the Palisades Stewardship Education Centre		
Essential Core Requirement	IGA Basic or equivalent St Johns Standard First aid (16 hour) or equivalent. CPR	IGA Basic or equivalent St Johns Standard First aid (16 hour) or equivalent CPR CAA AST 1 CAA – AST2 for (MLC avalanche programs only)
Level 2 – Off Site Specified Terrain		
Essential Core Requirement	IGA Apprentice OCC Level 1 or ACMG hiking guide or equivalent. Wilderness First Aid (40hour) or equivalent. CPR	IGA Apprentice OCC Leadership 1 or ACMG or equivalent. Wilderness First Aid (40hour) or equivalent. CPR CAA – AST 1 or higher
Rafting	JNPPROA	
Climbing - Single pitch	ACMG Top Rope Climbing Instructor or higher	
Day hiking on designated trails	Essential Core	
Mtn Biking	Local knowledge and experience guiding Mtn Biking.	
Canoeing – Class 1 water	Paddle Canada or AWA Level One or equivalent	
Kayaking – Class 1 water	Paddle Canada or AWA Level One or equivalent	
Ice Walks (Maligne Canyon)		
Snow Shoeing		IGA Basic with IGA group management
Downhill Skiing instruction		CSIA level one
Cross Country Skiing		CANSI community coaching or equivalent of knowledge and experience.
Ski- touring – Class 1		ACMG guide
Level 3– Off Site with Professional Guide		
Core Requirement	IGA Basic or equivalent Wilderness First Responder (80hour) or equivalent.	IGA Basic or equivalent Wilderness First Responder (80hour) or equivalent. CAA Level One
Rafting	JNPPROA or Rescue Canada SRT or WRT III	
Climbing - Single pitch	ACMG Guide	ACMG Guide
Hiking/Backpacking	ACMG Guide	ACMG Guide
Canoeing – Class 1,2	CRCA or AWA Level two or equivalent	
Kayaking – Class 1,2	CRCA or AWA Level Two or equivalent	
Ice Walks		ACMG Guide
Snow Shoeing		ACMG Guide
Downhill Skiing instruction		CSIA Level 2 or higher
Cross Country Skiing – Level 1,2 terrain		ACMG guide or CAA level two and local knowledge and experience
Ski- touring – Class 1,2		ACMG (bound by professional and terrain guidelines) and local knowledge and experience